



INFIZIA

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Revolutionizing Restaurant Management with Our RMS

Our RMS is a feature-rich digital solution built to streamline restaurant operations, improve customer experience, and maximize efficiency. It manages the entire restaurant workflow—from QR-based ordering and kitchen coordination to billing, reservations, inventory, and customer engagement. Whether it's a café, fine-dining outlet, or a cloud kitchen, the RMS helps modernize operations and boost profitability.





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INFIZIA: Empowering Businesses with Digital Solutions

INFIZIA is a forward-thinking technology solutions provider specializing in cutting-edge **web and mobile app development**, empowering businesses with custom digital solutions that enhance their online presence and streamline operations for greater efficiency and scalability. We go beyond traditional development by integrating emerging technologies like **blockchain**, offering secure and transparent data handling, smart contract development, and decentralized applications (dApps) that enable organizations to build trustworthy, future-ready ecosystems.





Our Mission & Vision

Mission:

TO EMPOWER BUSINESSES WITH CUTTING-EDGE DIGITAL SOLUTIONS THAT DRIVE EFFICIENCY, ENGAGEMENT, AND GROWTH.

Vision:

TO BE A GLOBALLY RECOGNIZED TECH COMPANY KNOWN FOR ITS EXCELLENCE IN WEB AND MOBILE APPLICATION DEVELOPMENT, DELIVERING HIGH-IMPACT SOLUTIONS THAT TRANSFORM BUSINESSES WITH **INFINITE INTELLIGENCE**.



Challenges Faced by Restaurants Today

Manual Order Handling

Leads to increased errors and slower service, frustrating both staff and customers.

Inefficient Kitchen Communication

Delays food preparation and delivery due to miscommunication between front of house and kitchen staff.

Inventory Tracking Issues

Lack of real-time tracking causes food wastage and poor stock management.

Outdated Billing Systems

Prolonged checkout times and billing inaccuracies diminish customer experience.

Poor Customer Retention

Absence of effective loyalty and feedback mechanisms weakens repeat business.

Key Features of RMS and Our Solution

QR-Based Ordering

Contactless, precise ordering directly from customers' devices improves hygiene and efficiency.

Kitchen Display System (KDS)

Instant order relay reduces kitchen miscommunication and speeds up preparation.

Integrated Inventory Management

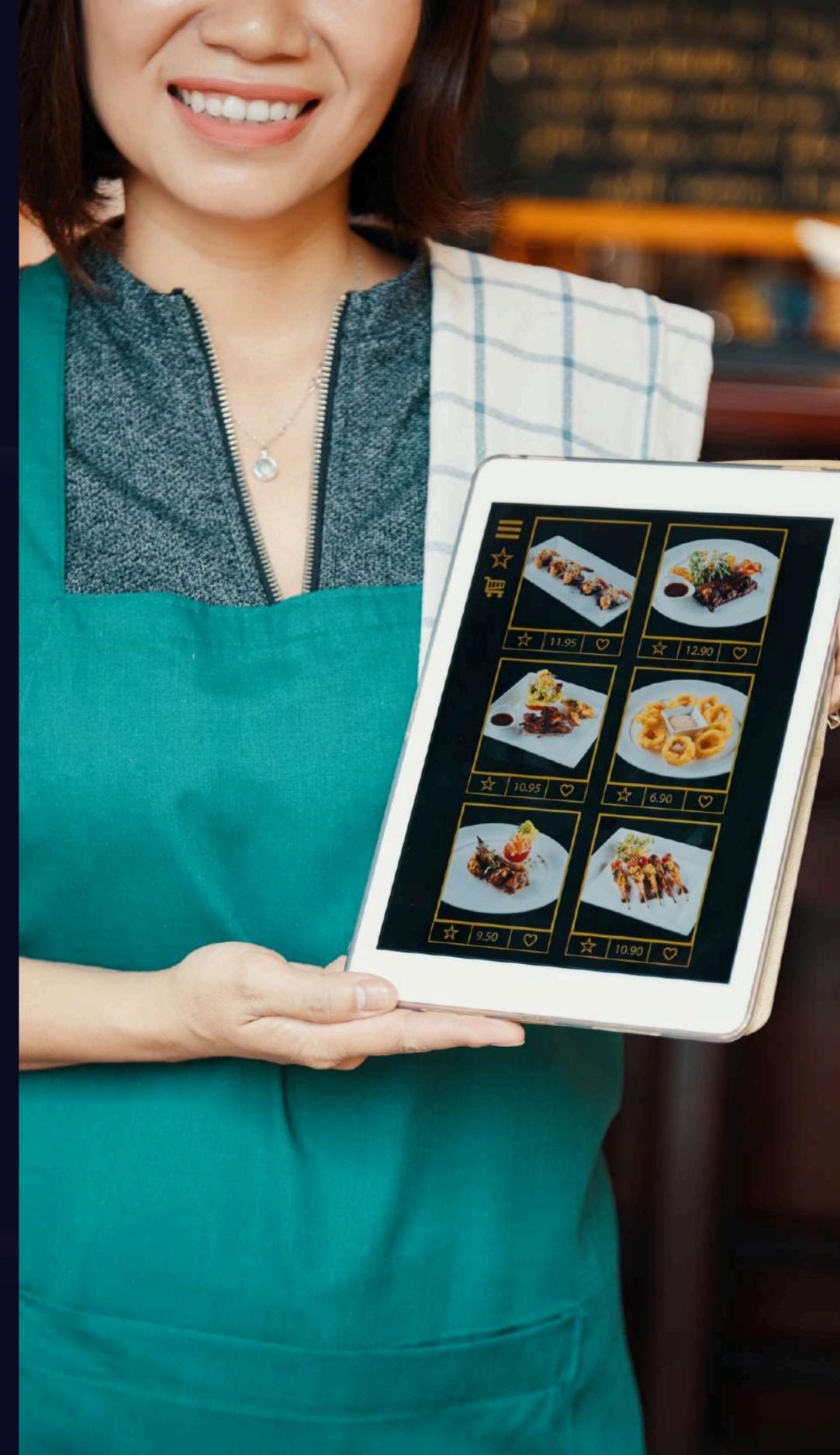
Automated tracking with alerts minimizes waste and ensures timely reordering.

Automated Billing

Error-free digital invoicing with multiple payment options speeds up checkout.

Customer Engagement Tools

Feedback collection, loyalty programs, and analytics-driven marketing.



QR-Based Digital Menu & Ordering

Contactless Ordering

Customers scan a QR code to easily view the menu and place orders without waiting for waitstaff.

Payment Integration

Offers secure online payment options, reducing cash handling and improving turnover.

Efficiency & Hygiene

Minimizes errors and improves safety by reducing physical menu handling.





Kitchen Display System (KDS) & Order Management

Instant Order Relay

Orders from customers are directly transmitted to kitchen screens in real time.

Preparation Instructions

Each order includes detailed prep notes to reduce mistakes and confusion.

Enhanced Coordination

KDS improves communication between front of house and kitchen, speeding up service.

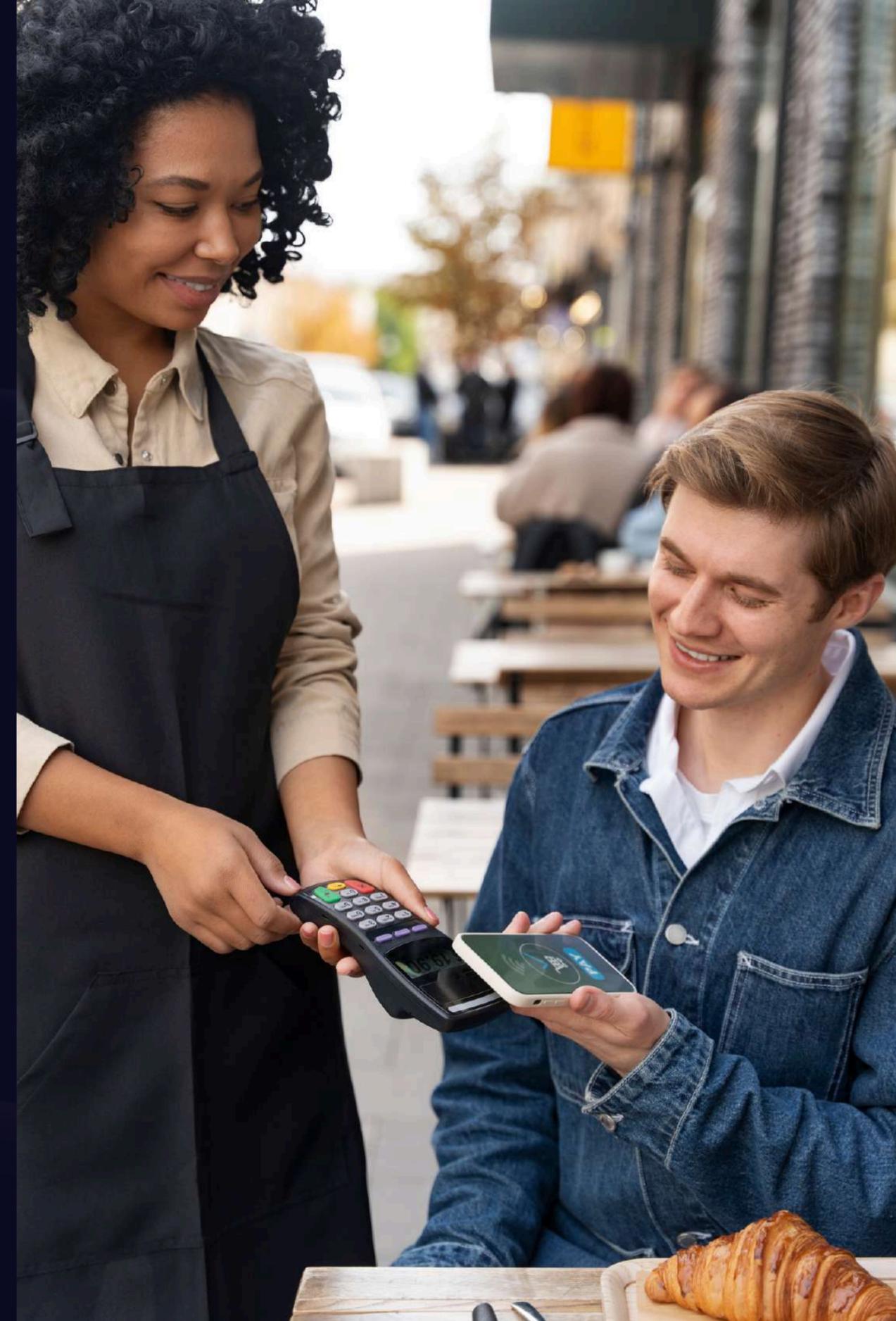
Online Reservation & Automated Billing

Reservation & Order Management

- Accepts dine-in reservations and pre-orders online
- Integrates seamlessly with food delivery platforms
- Optimizes table turnover and operational planning

Automated, Accurate Billing

- Generates digital bills with error reduction features
- Supports split bills and multiple payment methods
- Ensures faster, smoother checkout experiences



Inventory & Stock Management

1 Real-Time Usage Tracking

Monitors ingredient consumption to keep inventory accurate.

2 Automated Reordering

Sends alerts when stock is low or nearing expiry to avoid shortages and waste.

3 Expiry and Waste Reduction

Helps procurement teams maintain fresh ingredients and reduce costs.



Customer Feedback & Loyalty Programs



Feedback Collection

Easy collection of guest opinions and ratings via QR code and digital links.



Loyalty Rewards

Reward-based programs incentivize frequent visits and increase retention.



AI-Driven Analytics

Leverages customer data to offer targeted promotions and personalized experiences.





AI-Driven Features in Restaurant & Hotel Management

AI-Based Document Verification for Check-In :

Automates guest check-in by scanning and verifying IDs (passports, driver's licenses, Aadhar, etc.) using AI-driven OCR (Optical Character Recognition).

AI-Based Customer Sentiment Analysis :

Generates AI-driven insights to enhance customer satisfaction and personalize promotions.

AI-Driven Smart Menu & Pricing Optimization:

Dynamically adjusts menu prices based on demand, ingredient costs, and customer preferences.

AI-Powered Chatbot for Customer:

Handles automated table reservations, order tracking, and FAQs via website, app, or social media.

Automated Order Prediction & Kitchen Optimization:

Predicts order surges during peak hours to preload kitchen workflows and reduce wait times.





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Thank You

Thank you for your time. Transform Your Restaurant Operations – Get Started with Custom RMS Today!

Let's connect: sales@infizia.com